



---

## QUALITY STATEMENT

- To provide financial services.
- To provide assistance on our products.
- To provide the correct and most cost-effective financial products and services, meeting required world class standards.
- To comply with ISO 9001:2015.

## QUALITY POLICY

1. Enhance the expertise of our people by periodic training.
2. Continuous review and upgrading of systems and support the strategic direction.
3. Adopt Total Quality Management principles and continuously improve our processes, products and services.
4. Provide our customers with products and services that meet or exceed their quality requirements.
5. Review and revise our objectives and achievements.
6. Communicate our Quality Management system policy to all employees and interested parties.
7. Deliver services to customers in right quantity on time, every time.
8. Promote a safe and healthy environment.
9. Opulentia commits to continual improve the ISO 9001:2015 Quality Management system.
10. Opulentia will commit to achieve their Quality objective set out by management.
11. Opulentia commits to satisfy applicable requirement set out in ISO 9001:2015.

## VISION

- To be the preferred global and leading provider of financial services and brokers.

## MISSION

- To provide the correct and most cost effective financial products and services, meeting required world class standards.

Signed: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_